**FINAL QUESTIONNAIRE**

*Dear colleagues,*

*we kindly ask you to fill in the following* questionnaire*. Some parts have been already prepared by you in your earlier reports, in that case copy them into the questionnaire where indicated. The form is divided into* ***four*** *sections, each dealing with different topics. Should anything be unclear, please consult the* ***manual*** *or contact* [*stepanka.pfeiferova@vupsv.cz*](mailto:stepanka.pfeiferova@vupsv.cz) *.*

***N.B.: Terms written in BLUE color are defined in the attached manual!***

***SECTION A: CONTEXTUAL FACTORS***

1. This part of questionnaire focuses on the **pension system** in your country. Please tick the answers, or fill in the tables.

|  |
| --- |
| * 1. **What is the pension system’s type in your country?** |

|  |
| --- |
| pay-as-you-go |
| private schemes – funded pension system |
| mixed schemes - please, specify: |

|  |
| --- |
| * 1. **Would you, please, shortly discuss the financial sustainability of the pension system in your country? Is the current system financially sustainable in long-term? What are recent deficits? How are they solved?** |

**YOUR ANSWER (max. 1500 characters):**

|  |
| --- |
| * 1. **What is the retirement age at present and when was it introduced?** |

|  |  |  |
| --- | --- | --- |
| ***Gender*** | ***Retirement age*** | ***When was it introduced*** |
| **For men:** |  |  |
| **For women:** |  |  |

|  |
| --- |
| * 1. **If there are any modifications of pension system projected for upcoming years, please, describe the foreseen development.** |

**YOUR ANSWER (max. 1500 characters):**

|  |
| --- |
| * 1. **What is the average nominal monthly old-age pension (in EUR\*)?** |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 |
| Average nominal monthly old-age pension (in EUR) |  |  |  |  |  |  |  |  |  |  |  |  |
| Average nominal monthly old-age pension (in EUR) – women |  |  |  |  |  |  |  |  |  |  |  |  |

*\*Please indicate the exchange rate used (valid in June 2012).*

Please, indicate your source of data and methodology (or other commentary to income statistics):

|  |
| --- |
| * 1. **Are the elderly allowed to work while receiving the old-age pension?** |

Yes  No

1. How do the elderly live?

Instructions:

*Use data from the last census in your country. Where and with whom do elderly (people 65+) live according to this data? (Please, include all relevant characteristics available in the census.)*

*N.b.: If the results of the last census are not published so far, please, try to contact your national statistical office with a request to provide you with these data. If there is indeed no possibility to gather data from the last census, use the previous census and indicate this information in your report.*

*The same applies to the age category 65+. If you don’t find any data for this age group, please, try to gather this information from your national statistical office. Only if it is not possible to get these data, use another category (e.g. 60+) and indicate the reason for using a different age group.*

|  |
| --- |
| * 1. **What is the structure of households in population and among elderly? Please, fill in the table (in %).** |

|  |  |  |
| --- | --- | --- |
|  | Overall population | Elderly population |
| Singles |  |  |
| Two-person h. |  |  |
| Three-person h. |  |  |
| Four-person h. |  |  |
| Five and more person h. |  |  |
| *Total* | *100* | *100* |

|  |
| --- |
| * 1. **Who are elderly living with? Please, fill in the table (in %).** |

|  |  |  |  |
| --- | --- | --- | --- |
|  | Total (in %) | Men (in %) | Women (in %) |
| Alone |  |  |  |
| With his/her partner |  |  |  |
| With his/her children |  |  |  |
| With the partner and children |  |  |  |
| In institutional care |  |  |  |
| Other (specify): |  |  |  |
| *Total* | *100* | *100* | *100* |

|  |
| --- |
| * 1. **What is the type of housing (house, flat...) where overall population and elderly live? Please, fill in the table (in %).** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Overall population | Elderly population | Elderly men | Elderly women |
| Flat/apartment |  |  |  |  |
| Detached/semi-detached house |  |  |  |  |
| Institutional care facilities |  |  |  |  |
| Others (specify): |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* |

|  |
| --- |
| * 1. **What is the housing tenure structure for overall population and elderly? Please, fill in the table (in %).** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Overall population | Elderly population | Elderly men | Elderly women |
| Owner-occupied housing |  |  |  |  |
| Public/social rental housing |  |  |  |  |
| Private rental housing |  |  |  |  |
| Cooperative housing |  |  |  |  |
| Others (specify): |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* |

|  |
| --- |
| * 1. **What are the living standards with respect to housing (year of construction, dwelling’s area, number of rooms etc.)? Please, state correct answer in the table.** |

|  |  |  |
| --- | --- | --- |
|  | Overall population | Elderly population |
| Average age of a dwelling |  |  |
| Average total dwelling area |  |  |
| Average number of rooms in a dwelling |  |  |

|  |
| --- |
| * 1. **What is the share of elderly living in big towns and cities in comparison with overall population? Please, fill in the table (in %).** |

|  |  |  |
| --- | --- | --- |
|  | Overall population | Elderly population |
| Towns and cities over 50,000 inhabitants |  |  |
| Small towns (5,000 – 49,999 inhabitants) |  |  |
| Small municipalities (less than 5,000 inhabitants) |  |  |
| *Total* | *100* | *100* |

|  |
| --- |
| * 1. **The year of carrying out the census:** |

|  |
| --- |
| Year: |

|  |
| --- |
| * 1. **This is the final part of the Section A. We might miss some important question/information concerning pension system or living standards of elderly in your country. You have the possibility to add it (or provide us with any comments or details) in the following box.** |

**YOUR ANSWER (max. 2200 characters):**

***SECTION B: HOUSING POLICY AND HOUSING SYSTEM OVERVIEW***

*(issued from the Preliminary report)*

Instructions:

Please, insert sections 2.1-2.6 of your Preliminary report revised according to our comments.

* Brief overview of **housing policy of the country in past 10 years** (approx. 1-2 pages) – question 2.1 of the Preliminary report:

**INSERT HERE:**

* Brief description of main **supply-side subsidies in past 10 years** that might be also relevant for housing of elderly (approx. 1-2 pages) – question 2.2 of the Preliminary report:

**INSERT HERE:**

* Brief description of main **demand-side subsidies in past 10 years** that might be also relevant for housing of elderly (approx. 1-2 pages) – question 2.3 of the Preliminary report:

**INSERT HERE:**

* Table (and its brief interpretation) on **housing tenure structure and its change (1990-2011):** housing tenure is division of housing stock into following categories - social (public) rental housing, private rental housing, owner-occupied dwellings, owner-occupied detached housing (approx. 1 page) – question 2.4 of the Preliminary report.

**INSERT HERE:**

* Table (and its brief interpretation) on **housing construction levels (1990-2011) overall and for each housing tenure**, i.e. how much public housing, owner-occupied housing, etc., was built during the last decade and in what parts of the country (approx. 1 page) – question 2.5 of the Preliminary report.

**INSERT HERE:**

* **Impact of financial (economic) crisis on country housing policy** – very briefly describe any special housing policy measures of the state implemented due to financial and economic crisis (approx. half a page) – question 2.6 of the Preliminary report.

**INSERT HERE:**

***If not included in the Preliminary report, indicate the main authority responsible for preparation and implementation of housing policy in your country. Is the housing policy organized rather at national or local level? Please, describe the division of competencies.***

**YOUR ANSWER (max. 1500 characters):**

***SECTION C: SOCIAL SERVICES, SOCIAL AND HEALTH CARE FOR ELDERLY***

1. We turn now our attention to **social care policy aiming at the elderly.** This part is based on longer answers that can be inserted from other document or typed in directly into the questionnaire.

|  |
| --- |
| * 1. **Please, provide a brief overview of the development of social care policy for the elderly in your country in past 10 years.** *Please, concern above all on following issues:* |

*1/ At which level (e.g. federal, state, regional, municipal) are the main social care policy priorities/pillars formulated in your country? Simultaneously, if there are more policy platforms involved, please, describe their cooperation.*

*2/ Have been the federal and/or national policy priorities changed over this period? How and why? What has it meant for the provision of social services intended for the elderly?*

*3/ What are the main federal and/or national policy principles and priorities now? While discussing these issues, please pay special attention to the theme of “active ageing” and promotion of field-based social care services.*

**YOUR ANSWER (max. 4500 characters):**

|  |
| --- |
| * 1. **Please, describe the legal and professional regulations of the provision of social care services for the elderly in your country recently.** *Concern on: the role of legal norms, national and regional authorities as well as municipalities in regulation the provision of these services, the role of professional standards, the role of registration (licensing) of the service provider etc.* |

**YOUR ANSWER (max. 4500 characters):**

|  |
| --- |
| * 1. **Please, describe the position of social care services for the elderly (and people with disabilities) within the social services system in your country recently.** *It means that you describe what is their relationship to other types of social services and theirs forms of delivery***.** |

**YOUR ANSWER (about 2200 characters):**

|  |
| --- |
| * 1. **Make a list of 5 main norms, directives, regulations, guidelines etc. related to the area of social care policy and services for the elderly (and for people with disabilities) in your country. Provide brief description of the content of the selected norms.** |

|  |
| --- |
| **1. Name of the document in English:** |

|  |
| --- |
| **1. Description of the document:** |

|  |
| --- |
| **2. Name of the document in English:** |

|  |
| --- |
| **2. Description of the document:** |

|  |
| --- |
| **3. Name of the document in English:** |

|  |
| --- |
| **3. Description of the document:** |

|  |
| --- |
| **4. Name of the document in English:** |

|  |
| --- |
| **4. Description of the document:** |

|  |
| --- |
| **5. Name of the document in English:** |

|  |
| --- |
| **5. Description of the document:** |

1. This part is concerned with the issue of funding of social services and especially social care services for the elderly.

|  |
| --- |
| * 1. **Please, explain how social services for the elderly (and people with disabilities) are financed in your country recently.** *Concern above all on following issues: financial sources (e.g. taxes, insurance, clients’ payments, public funds etc.); what the service providers have to do to get the money; for how long the providers get the money (e.g. they have to apply for funding every year, etc.).* |

**YOUR ANSWER (max. 3500 characters):**

|  |
| --- |
| * 1. **Please, fill in the table the country's expenditures on social care for the elderly (2009-2011) in % from GDP.** |

|  |  |  |  |
| --- | --- | --- | --- |
|  | 2009 | 2010 | 2011 |
| Expenditure on care for the elderly (the percentage share of expenditure devoted to old age social care from GDP) |  |  |  |

|  |
| --- |
| * 1. **Please, fill in the table the structure of financial resources for provision of the social care services for the elderly (in % from total).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs/ charity organisations |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Payments from clients |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Other funds |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

**YOUR COMMENTS/CLARIFICATIONS to previous table:**

|  |
| --- |
| * 1. **If the respective social care services designed for the elderly are provided for a fee paid by the client, does the level of the fee differ according to means of the client?** |

Yes  No

**YOUR COMMENTS/CLARIFICATIONS to previous question (such as, in what cases):**

|  |
| --- |
| * 1. **Please fill in the table the structure of financial resources for provision of the social care services for people with disabilities (in % from total).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs/ charity organisations |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Payments from clients |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Other funds |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

**YOUR COMMENTS/CLARIFICATIONS to previous table:**

1. We now turn your attention to the role of **informal care and informal carers** within the provision of care and assistance to the elderly**.**

|  |
| --- |
| * 1. **Please, briefly describe the position of informal carers (i.e. family members, neighbors and friends who usually – but not in all cases – are not paid for their care and assistance provided to the elderly person) within the social care system in your country.** *Concern on following: Is the position of informal carers somehow legally regulated? Do they obtain any support (training, respite care services, financial benefits etc.)? If there are statistics connected with informal care and informal carers available in your country, please attach them.* |

**YOUR ANSWER (max. 2800 characters):**

1. This part is focused on **care / carer´s allowance**. If there is not any kind of such a benefit, please skip this part and continue with part 7.

|  |
| --- |
| * 1. **What kind of allowance is in your country?** |

Care allowance  Carer´s allowance

**YOUR COMMENTS/CLARIFICATIONS to previous question:**

|  |
| --- |
| * 1. **For care allowance, when was this allowance introduced in your country?** |

|  |
| --- |
| Year: |

|  |
| --- |
| * 1. **For carer’s allowance, when was this allowance introduced in your country?** |

|  |
| --- |
| Year: |

|  |
| --- |
| * 1. **What are the eligibility criteria for the care allowance?** |

YOUR ANSWER:

|  |
| --- |
| * 1. **What are the eligibility criteria for the carer’s allowance?** |

YOUR ANSWER:

|  |
| --- |
| * 1. **For what purpose can the allowance be used?** *E.g. for purchase of care services, goods, and compensatory aids; or it is the salary of the carer etc. Please, make an exhaustive list of potential use of an allowance.* |

YOUR ANSWER:

|  |
| --- |
| * 1. **What was the average monthly amount of the allowance per one recipient in 2011 (in EUR)?** |

|  |
| --- |
| EUR\*: |

*\*Please indicate the exchange rate used (valid in June 2012).*

|  |
| --- |
| * 1. **Are there any different levels of the allowance (e.g. according to the health status etc.)?** |

Yes  No

IF YES, PROVIDE DETAILS:

|  |
| --- |
| * 1. **In what form is the allowance granted?** |

in cash  in vouchers  both

YOUR COMMENTS/CLARIFICATIONS to previous question:

|  |
| --- |
| * 1. **Please, fill in the following table summarizing how many people receive the allowance and what is the total percentage share of the elderly among all the recipients.** *If there are different kinds / levels / grades of care allowance in your country, please break the table down accordingly. Please, provide the most up to date number and indicate the year to which data presented belong.* |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Regardless of different levels of the allowance** | **According to levels/grades of the allowance** | | |
|  |  |  |
| **Total number of recipients** |  |  |  |  |
| **If you have care allowance:\*** the percentage share of the elderly among the recipients (in %) |  |  |  |  |
| **If you have carer´s allowance:\*** the percentage share of the elderly among persons being cared for by the recipients (in %) |  |  |  |  |

\*Please, choose only one of the rows according to the eligibility rules for granting the allowance in your country.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **According to levels/grades of the allowance** | | | |
|  |  |  |  |
| **Total number of recipients** |  |  |  |  |
| **If you have care allowance:\*** the percentage share of the elderly among the recipients (in %) |  |  |  |  |
| **If you have carer´s allowance:\*** the percentage share of the elderly among persons being cared for by the recipients (in %) |  |  |  |  |

\*Please, choose only one of the rows according to the eligibility rules for granting the allowance in your country.

The **year** to which the data belong:

|  |
| --- |
| YEAR: |

YOUR COMMENTS/CLARIFICATIONS to previous table:

1. This part concerns the Overview of special housing and care policies intended for the elderly.

Instruction: INSERT the text from Preliminary Report, section 2.7.

**INSERT YOUR TEXT BELOW:**

1. In the following part are displayed questions completing the overview of special housing and care policies intended for the elderly. Please, if the questions listed below have not been answered in your Preliminary report yet, answer them now.

|  |
| --- |
| * 1. **Which of the services you have described in your Preliminary Report, section 2.7 have the potential for enhancing the ability of the elderly to remain in their current home despite of the worsening health conditions?** |

**YOUR ANSWER (max. 1500 characters):**

|  |
| --- |
| * 1. **Please, fill in the table on the usage of institutional vs. home provided social care services for the elderly (in terms of number of providers/facilities, number of clients and cost).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | Institutional care | | | Care provided in the older person´s home | | |
| 2000 | 2005 | 2011\* | 2000 | 2005 | 2011\* |
| Number of facilities (institutional care)/ providers (domiciliary care) | |  |  |  |  |  |  |
| Number of clients | |  |  |  |  |  |  |
| Average month costs (in EUR\*\*) | Total costs per capita |  |  |  |  |  |  |
| Costs paid by client |  |  |  |  |  |  |

\*If statistics for the year 2011 are not available yet, please provide the most up to date data you are able to obtain and indicate to which year the data presented belong (in the box below).

*\*\*Please indicate the exchange rate used (valid in June 2012).*

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Please, indicate the number of clients living in special housing schemes and institutional social care facilities designed for the elderly in 2011*.*** *Give numbers for each kind of facility present in your country*: |

|  |  |
| --- | --- |
| KIND OF FACILITIY\* | Number of the elderly clients |
| Sheltered housing |  |
| Extra care sheltered housing |  |
| Nursing home |  |
| Other types - please specify: |  |

If statistics for the year 2011 are not available yet, please provide the most up to date data you are able to obtain and indicate to which year the data presented belong (in the box below).

*\* It is likely that the listed kinds of special housing schemes and institutional care facilities do not match exactly with the kinds present in your country. If it is your case, please consult the Manual and match your kind of facility with the most similar one in the table and in commentary indicate the differences between them. Only if it is not possible to classify your kind of facility under the prescribed one at all, add a new kind in the table.*

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Please, fill in the table on the structure of providers of institutional social care services intended for the elderly according to their legal status (in % from total number of clients living in institutional care facilities designed for the elderly).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| % of the total number of clients | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Others |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Please, fill in the table on the structure of providers of home-based social care services intended for the elderly (usually domiciliary care) according to their legal status (in % from total number of clients of these services).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| % of the total number of clients | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Others |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Please, fill in the table the structure of providers of institutional social care services intended for the people with disabilities according to their legal status (in % from total number of clients living in institutional care facilities designed for the people with disabilities).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| % of the total number of clients | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Others |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Please, fill in the table the structure of providers of home-based social care services intended for the people with disabilities (usually domiciliary care) according to their legal status (in % from total number of clients of these services).** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| % of the total number of clients | 1995 | 2000 | 2005 | 2008 | 2009 | 2010 | 2011 |
| Government/state |  |  |  |  |  |  |  |
| Regional authorities |  |  |  |  |  |  |  |
| Local authorities/  municipalities |  |  |  |  |  |  |  |
| NGOs |  |  |  |  |  |  |  |
| Churches |  |  |  |  |  |  |  |
| Private sector |  |  |  |  |  |  |  |
| Others |  |  |  |  |  |  |  |
| *Total* | *100* | *100* | *100* | *100* | *100* | *100* | *100* |

YOUR COMMENTS/CLARIFICATIONS to previous table:

|  |
| --- |
| * 1. **Describe the use of technologies (ICT) for the elderly (and people with disabilities).** *Concentrate above all on following issues: what kinds are available in your country; how they are spread among the elderly (and people with disabilities); and what relationship is between the ICTs and the special housing and care measures?* |

**YOUR ANSWER (max. 2800 characters):**

|  |
| --- |
| * 1. **Describe the strategies for developing broadband Internet access**: *Concentrate above all on following issues: Has your country designed any strategy to build broadband Internet access? If yes, when was it introduced? Please describe that strategy, its contents, implementation and the most tangible effects. Who is responsible for its implementation (regions / municipalities…)?* |

**YOUR ANSWER (max. 2800 characters):**

|  |
| --- |
| * 1. **Is there any legislation for provision of ICT in new houses? Please, specify.** |

**YOUR ANSWER (max. 800 characters):**

|  |
| --- |
| * 1. **Is there any special public support for internet access (tax deduction, allowances…)? Who provides this support? Shortly describe.** |

**YOUR ANSWER (max. 800 characters):**

|  |
| --- |
| * 1. **Please, give us your expert opinion about how well the elderly (and people with disabilities) are informed about special housing and care measures (benefits, services etc.) intended for them.** |

**YOUR ANSWER (max. 1500 characters):**

1. In the following part, we will ask you about the **role of health care system in promoting the ability of the elderly to stay in their own home despite the worsening health conditions**. If the health care system takes part in carrying out social care and light health care provided in the older person´s own home, please answer the questions below.

|  |
| --- |
| * 1. **Does the health care system take part in carrying out social care and light health care provided in the older person´s own home?** |

Yes  No

***IF NOT, skip Q9.2 – 9.5 and continue with part 10.***

|  |
| --- |
| * 1. **What kinds of health care services are provided?** |

**YOUR ANSWER (max. 800 characters):**

|  |
| --- |
| * 1. **How are these services organized and paid?** |

**YOUR ANSWER (max. 800 characters):**

|  |
| --- |
| * 1. **How do these services cooperate with other social care services?** |

**YOUR ANSWER (max. 800 characters):**

|  |
| --- |
| * 1. **Who are the typical providers?** |

**YOUR ANSWER (max. 800 characters):**

1. This is the final part of the Section C, we would like to ask you to add anything what you perceive as important within the issue of social services and care for the elderly and it has not been mentioned yet.

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| --- |
| * 1. **According to your opinion, are there any gaps in the area of social services for the elderly (and people with disabilities) in your country?** *E.g. missing kinds of services, insufficient number of existing services with regard to the needs of the target groups, lack of information etc.* |

**YOUR ANSWER (max. 1500 characters):**

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| --- |
| * 1. **This is the final part of the Section C. We might miss some important question/information concerning social care and health care system for elderly in your country. You have the possibility to add it (or provide us with any comments or details) in the following box.** |

**YOUR ANSWER (max. 1800 characters):**

***SECTION D: TYPICAL LIFE SITUATIONS***

Instructions:

*Life situations of three older people are described below. Read the description of each case. Try to imagine such people. Then, separately for each case explain how it would be possible to resolve their situations in the frame of housing and social care measures present in your country. Concentrate on following questions:*

*Where (from whom) gets the person information about what to do in such a situation?*

*What are the measures (kinds of assistance) typically applied in such situations, if there are any at all? Is there any choice among the measures? Please describe all of them and discuss which solution would be the best for the person in question.*

*During the process of the situation solving, who would help the person in question to apply for the benefits/services/assistance, to fill in the forms etc.?*

**Life situation No 1**

A women, 72 years old, lives in a for-profit rented dwelling alone. She had felt her age for several years but recently her osteoarthritis worsened a lot. Now, she is hardly able to come in her dwelling, which is located on the second floor in a house without a lift. At the same time, carrying heavier shopping bags and some of the household chores make her difficulties. She also realized that using the bathroom started to be difficult for her, as there is only an old bath without any handles etc. in her dwelling. She is also afraid of falls during taking a bath. She feels that without help of another person with some of the activities of daily living she would not be soon able to live in her home anymore. She sees as well that in the near future it would be necessary to let the bathroom rebuilt. However, she does not know how to do it and she feels helpless against the missing lift. She would like to stay in her home, but she does not know who could help her with domestic tasks. She is not also sure whether the bath reconstruction will be possible in the rented flat and how much it will cost. She has some little savings, but she knows it would not be enough for such reconstructions.

**Life situation No 2**

A man, 63 years old, lives in his own dwelling consisted of three big rooms. The dwelling was perfect when he had lived there with his wife and two children. Several years ago the children moved. Now, after his wife’s death, he realized that the costs for such a dwelling are too high for one person. Hence, he would need some financial assistance or a smaller dwelling. He likes the place he lives in for 40 years and he has there all his friends.

**Life situation No 3**

A man, 73 years old, in the same situation as the previous man; however, the dwelling he lives in is not his property but it is a private (for-profit) rented dwelling. Would there be any difference in possible solutions?

*How can these people deal with their situation by means of existing measures in your country?*

**Life situation No 1**

**Source of information**

**YOUR ANSWER:**

**Available measures**

**YOUR ANSWER:**

**Help to apply**

**YOUR ANSWER:**

**Life situation No 2**

**Source of information**

**YOUR ANSWER:**

**Available measures**

**YOUR ANSWER:**

**Help to apply**

**YOUR ANSWER:**

**Life situation No 3**

**Source of information**

**YOUR ANSWER:**

**Available measures**

**YOUR ANSWER:**

**Help to apply**

**YOUR ANSWER:**